

ICWC 2022

Annual Report



2022 was a year of growth and transition.

With the height of the pandemic behind us, ICWC was able to resume in-person services for clients. This has allowed us to build stronger ties to the community and provide higher quality assistance. Having welcomed social workers onto our team last year, ICWC is now better equipped than ever to promote the overall wellbeing of those we serve.

I am exceedingly proud of the programmatic strides we have made over the past year, including a major expansion of our services for abused and abandoned youth and detained immigrant children.

ICWC continues to increase the number of people it assists each year thanks to our talented, dedicated staff and a client-centered practice. In response to a growing demand, ICWC expanded its capacity in 2022 by securing new contracts and adding team members in each of its five offices. I look forward to the meaningful impact this expansion will have on the community.

Thank you for your continued support.

a year's overview

WHERE WE ARE NOW



Suzanne McCormick
Executive Director

3,980

applications
filed

92,531

calls received

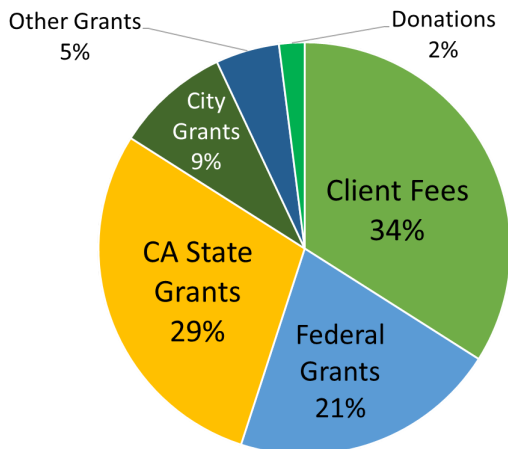
1,995

legal orientation
participants

10,872

people served

2022 Breakdown of Revenue

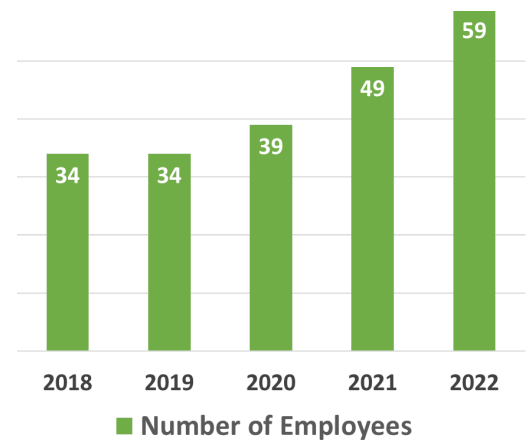


12%

*year-over-year
increase in revenue*

20%

annual increase in staffing



Key Developments in 2022

A More Holistic Service Model:

ICWC expanded services in 2022 by incorporating social service professionals into our model. We have created an interdisciplinary practice of partnering social work staff with the ICWC legal team. Using trauma-informed care, we strive to create a safe space for survivors to share their stories. We also connect clients to services in the community so that they can fully benefit from the legal interventions we offer. We ensure that clients have stable housing, medical and dental care, mental health treatment, and school support. In addition, social workers focus on team wellness to facilitate resilience and retention.

Increased Services for Unaccompanied and Detained Children:

ICWC launched multiple new programs in 2022 to provide services for unaccompanied minors who are fleeing abuse, abandonment, and persecution in their home countries. These children have traveled alone to the US from all over the world. One new project focuses on children detained at Office of Refugee Resettlement (ORR) shelters. Project staff meets with children at the shelters soon after they arrive in the US and conducts Know Your Rights presentations and legal screenings. After the children are released to a caregiver, ICWC attorneys provide representation in immigration and state court proceedings. Another new program, Children's Holistic Immigration Representation Project (CHIRP), embraces collaboration among legal and social services staff to serve unaccompanied immigrant children in California.

Education and Orientation Programs:

ICWC successfully completed the first year of services at the ICWC San Francisco Downtown office, including new legal education programs and assistance for noncitizens in immigration court proceedings. The goal of these programs is to provide individuals appearing before immigration court with information about court practices and procedures, available legal options, and other relevant topics. These programs prepare unrepresented individuals to understand the immigration court process and navigate a complex legal system on their own.

